



"No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of any public entity, or be subjected to discrimination by any public entity."

42 U.S.C. 12132

More information about EWG's Title VI Complaint Procedures can be found in Appendix 3 of EWG's Title VI Program located online at www.ewgateway.org/titlevi.

Title VI Coordinator's Contact Information

Title VI Coordinator
East-West Gateway Council of Governments
1 S. Memorial Drive, Suite 1600
St. Louis, MO 63102

314-421-4220 • 618-274-2750 • fax 314-231-6120
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EAST-WEST GATEWAY
Council of Governments

Creating Solutions Across Jurisdictional Boundaries



Americans with Disabilities Act



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Metropolitan Planning Organization for the St. Louis Region

East-West Gateway Council of Governments (EWG) has developed a Title VI Program that is designed to protect against discrimination and ensure that all agency planning processes are fair and consider issues that impact disadvantaged residents. The Title VI Program reflects EWG's commitment to the nondiscrimination requirements expressed in the Americans with Disability Act of 1990 (ADA).

EWG staff is readily available to provide you with technical assistance, resources, guidance, and any other information in regard to EWG's Title VI Program or the ADA. Please do not hesitate to contact EWG for further assistance.

What is the ADA and what does it require?

The ADA is a federal statute that was enacted by the U.S. Congress in 1990 in an effort to protect disabled persons from discrimination and to provide them with equal opportunities to participate in all aspects of society. Specifically, the ADA governs all the programs, services, and activities of public entities. The ADA applies to public entities, like EWG, regardless of the size or receipt of federal size.

The ADA states: "No qualified individual with a disability shall, on the basis of disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of any public entity, or be subjected to discrimination by any public entity."

Title II of the ADA governs EWG's activities and requires EWG to:

- Give disabled persons an equal opportunity to participate in or benefit from its programs, services, and activities.
- In certain circumstances, relocate programs or services in order to provide disabled persons access if the building is not accessible.

- Communicate effectively with persons who have hearing, vision, or speech disabilities.
- Make reasonable modifications to policies, practices, and procedures if necessary to avoid discrimination.

EWG is not required to take actions if those actions would result in undue financial and administrative burdens or if those actions would "fundamentally alter the nature of the service, program, or activity."

Who is protected by the ADA?

The ADA protects persons who are "qualified individuals with a disability." Under the ADA an individual with a disability is a person who: (a) has a physical or mental impairment that substantially limits one or more major life activity, (b) has a record of a physical or mental impairment that substantially limits one or more major life activity, or (c) is regarded as having this type of physical or mental impairment, whether they have the impairment or not.

Not every person with a disability is necessarily a "qualified individual with a disability." A person with a disability is considered to be "qualified" if the individual meets the essential eligibility requirements for receipt of services or participation in EWG's programs, activities, or services with or without: (a) reasonable modifications to EWG's rules, policies, or practices, (b) removal of architectural, communications, or transportation barriers, or (c) provision of auxiliary aids and services.

How do I obtain more information about EWG's Title VI Program or the ADA?

Additional information can be obtained on EWG's website at www.ewgateway.org/titlevi or by contacting EWG's Title VI Coordinator at the email, address, or phone number provided on the back panel of this brochure.

How do I request a reasonable accommodation or file a complaint?

Requests for reasonable accommodations, including meeting accommodations or to receive materials in alternative formats, should be directed to EWG's Title VI Coordinator at the email, address, or phone number provided on the back panel of this brochure.

If you have a complaint, you may file it with EWG's Title VI Coordinator up to 180 calendar days from the date of the alleged discrimination. The complaint may be submitted using EWG's Title VI Nondiscrimination Complaint Form (found online at www.ewgateway.org/titlevi) or may be submitted in writing. If you do not use EWG's complaint form, your complaint should be in writing and signed and should include:

- Your name, address, and telephone number.
- The name and address of the agency, institution, or department that you believed discriminated against you.
- The how, why, when that you believe you were discriminated against. Include as much specific, detailed information as possible about the alleged acts of discrimination and any other relevant information.
- The names of any persons, if known, who EWG can contact for clarity regarding the allegations.

